



Covid 19 Questionnaire & Waiver

We know our guests expect the highest standards at Off Broadway Salon and we are committed to providing that even during this challenging time. We believe the safest way to handle the salon situation is to treat everyone, including ourselves, as if they could be infected.

- Only customers receiving a service will be allowed in the salon
- You will be asked to sanitize or wash your hands upon arrival
- Each area, all tools, stations and equipment will be sanitized and/or disinfected between each client
- Masks will be mandatory and provided for an extra \$5 charge if you don't have one. Do not touch or remove your mask during your visit (unless receiving a facial wax & then wait until properly instructed by your service provider on how to remove it safely)
- It is not mandatory for clients to wear gloves as long as you are following hand sanitizing procedures
- No product testers will be available
- All staff have updated certification on Sanitation protocols via Barbacide TM and OSHA.gov
- Face/Eye/Hand protection will be worn by service providers during all services
- Temporarily suspending all complimentary services; No beverages

- *Cleaner Air - To avoid blowing germs around we will not use a blow-dryer to finish your service unless absolutely necessary. This will help keep your mask in place. (This is only a temporary precaution)
- Cancellation/no-show policy- We will not be penalizing for any last-minute cancellations due to being sick. However, please provide us with information as soon as possible so we can adjust our schedules accordingly.
- We ask you to contact us as soon as possible if you become ill after visiting the salon so we can notify clients and staff that were here at the same time as you.
- Rest Assured, we hope to get back to a new normal and offer many of the added value services and extras you have come to enjoy.
- These protocols will continue to be refined and adjusted as needed and we will keep you informed every step of the way
- We will not be offering refunds or exchanges on retail purchases at this time

Waiver * Must be completed before Appointment.

